



Personnel

10770 West Oakland Park Blvd. · Sunrise, FL 33351 · P: 954.838.4522

TECHNICAL SUPPORT SPECIALIST

- DATE:** December 21, 2012 – Open until filled
(Amended 1/31/2013)
- SALARY:** \$48,539 - \$66,911
- NATURE OF WORK:** This is highly responsible professional and technical work in the analysis and implementation of advanced computer systems technology in a citywide environment for the MIS Department.
- WORKSITE LOCATION:** MIS Department
10440 W Oakland Park Blvd. 3rd Floor, Sunrise
- HOURS:** Monday – Friday; 9:00 a.m. – 5:00 p.m.
- EDUCATION:** Graduation from an accredited college or university with an Associate's Degree in Computer Science or a related field.
- EXPERIENCE:**
- Three (3) or more years professional level experience with technology problem resolution (hardware, software, and network communication). Proven analytical and troubleshooting skills
 - Three years (3) professional level experience with Microsoft OS and Windows
 - Three (3) years Microsoft Office.
 - BMC Track-IT, SunGard NaviLine and TCP/IP experience desirable.
- SPECIAL REQUIREMENT:**
- Possession of a valid driver's license with a good driving record.
- HOW TO APPLY:** Please submit a completed City of Sunrise Employment Application, resume and proof of education to the Personnel Department.

It shall be the policy of the City of Sunrise to hire well-qualified persons to perform the many tasks necessary in providing the services the City is called upon to render. An integral part of this policy is to provide equal employment opportunity for all persons for employment and to recruit and administer hiring, working conditions, benefits and privileges of employment, compensation, training, appointments for advancement, including upgrading and promotions, transfers, and terminations of employment including layoffs and recalls for all employees without discrimination because of race, color, religion, national origin, sex, marital status, sexual orientation, genetic information, age or physical or mental disabilities who are qualified for the jobs they are seeking. As provided in the Florida Statutes, preference in initial appointment will be given to applicants who are eligible for Veterans' Preference. Eligible applicants must complete the Veterans' Preference section of the application at the time it's submitted, and include a copy of their DD214 (separation papers) indicating character of service. Applicants must also include any additional required documents to support their level of preference eligibility such as their VA Letter of Disability, if applicable.

EQUAL OPPORTUNITY EMPLOYER - M/F/D/V